

Customer Success Story



Offline access to patient data

Care providers visit patients in their homes to monitor critical health indicators. The company also focuses on rural areas, critical access areas and members that lack the education and access to care. Often, they are in areas where they have no signal or Wi-Fi connection. So offline access is a critical business requirement.

Access to the device file system

A critical part of the patient information they collect are retina images taken by a high definition medical camera which then saves these files to a local file system. It was important that Pulsar provided an API to access the file system, so users could import these images into Salesforce.

Custom UI experience for the user

Using Pulsar's HTML/Javascript API, customer created and deployed custom UI screens (VisualForce equivalent) that provide an easy workflow for uploading images into Salesforce and clearing the local copies so that they upload correct images for the patient.

Company Description

HealPros was created to address the unmet needs of diabetes management programs and diagnostic services. The Company is focused on bringing early detection and examination services to physician practices and non-medical venues such as nursing homes, retirement communities and corporations on behalf of health plans. State-of-the-art examinations offer easy access for members most in need of services, while providing health plans the needed improvement amongst non-compliant member care.



Industry

Healthcare



Size

~200



Customer Since

2017