

Customer Success Story



Government of South Australia

Department of Planning,
Transport and Infrastructure

Case Management

Indigenous Case Workers assist young people living in remote communities to attain their drivers license, and improve their chances of obtaining employment. Salesforce + Pulsar provided the perfect solution to undertake this important community work.

Working In Remote Areas

Case workers often worked in areas with no Wi-Fi or cellular network. So having offline access to the education materials and application processes was critical.

User Friendly Interface

The case workers needed a very intuitive and friendly to use interface. Pulsar running on iPad was the choice because it was easy to configure, can be rapidly deployed, and easily modified.

Description

The Department of Planning, Transport and Infrastructure works as part of the community to deliver effective planning policy, efficient transport, and valuable social and economic infrastructure. By harnessing the diversity of purposes and people, they strive to achieve positive outcomes that will improve the lifestyles of all South Australians every day.



Industry

State Government



Size

10,000+



Customer Since

2014