

Customer Success Story



Quarantine Inspections

Plant Quarantine is the State’s “First Line of Defense” in keeping pests out of the islands. Behind the scenes, they inspect everything from single-celled organisms used for research to exotic animals in the zoo; from flowers, fruits, and vegetables in the market to animal feed at the farm; from the clams and oysters in the restaurant to birds and fishes in the pet shop. The Pulsar + SFDC solution is a perfect match for this.

Offline Access

The inspectors are often out on farms, docs and markets, they needed to design the solution to work in complete offline mode. Inspections, audits and follow-up actions are all configured and customized within Salesforce using custom objects and Pulsar simply reflects them and makes them available on their devices.

UI Customizations

It was also highly important for this UI to be mobile friendly to make it easy for the inspectors to use the solution. This is delivered using custom embedded JavaScript/HTML screens within Pulsar.

Description

The department promotes expansion of Hawaii’s agriculture by overcoming quarantine restrictions, as well as preventing the entry and establishment of detrimental animals, insects, weeds, plant diseases, and other pests. When most people think of Hawaii, visions of beautiful tropical flowers and foliage often come to mind. The programs of the Hawaii Department of Agriculture’s Plant Industry Division are designed to protect Hawaii’s agricultural industries, natural resources, and the public from the entry and establishment of detrimental plants, animals, insects, weeds, and other pests; and to assure the safe and efficient use of pesticides in Hawaii.



Industry

State Government



Size

10,000+



Customer Since

2018